



Delivery Information

Delivery and Shipping Information

Prices for all SkaapStad products exclude VAT. A once-off delivery fee applies for delivery and is calculated according to your order amount and distance from Silver Oaks Crossing, Silver Lakes.

SkaapStad is committed to deliver your order within 24 hours after payment confirmation of your order.

Upon receiving and clearing your full payment, you will be notified and delivery arrangements will be confirmed telephonically. If for some reason your delivery was not successful due to circumstances on your side, an additional delivery fee will apply.

We do not offer a cash on delivery option, due to operational and regulatory restrictions.

In case of delay

- We strive to deliver your order timeously and in the best condition, taking into consideration circumstances beyond our control.
- We won't be held responsible for any delays caused by authorisation of payment.
- We deliver in Gauteng. To ensure on-time delivery customers should ensure to supply their correct and complete address, as well as a mobile contact number.
- We may offer to provide you a credit note or a refund voucher for your order that cannot be fulfilled due to an act of God.
- You are welcome to contact us on 012 111 1462/ 067 368 9681 or info@skaapstad.co.za.

Shipment Risk

All products are being delivered by SkaapStad completely insured and at no additional cost to the buyer. Customers are not disadvantaged by anything if SkaapStad fails to deliver.

We assume all risks while the package is in transit however SkaapStad will not be held liable for packages that are lost, stolen or damaged after being delivered and signed for at a customer's chosen shipping address.

If a package is lost in transit, we wait 7 working days before reprocessing or reshipping the order, however this will depend on the availability of the product.

Taxes & Duties

The indicated product prices exclude VAT and delivery fees.